

Timothy Turner

Director of Product Management

- Port St Lucie, FL, 34953, USA
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SKILLS

Product Mgmt Global, Remote Leadership Communication

Global, Remote,

mote, Written, Email, Verbal

DevOps

Team

Azure, CI/CD

Software Development Life Cycle

SDLC

.NET

C#, .NET Core, MSSQI MVC, Web Forms, Mobile

SQL

MSSQL, PL/SQL

Web

JavaScript, CSS, HTML WebAPI

JSON, XML

Result-driven product team leader with over 10 years of experience in product and project management including developing, implementing, and supporting of high-demand, fully validated web applications. Detail oriented and able to adapt quickly to ever changing project requirements to meet business goals.

Select strengths encompass:

- Managed the deployment of web application to a top 5 pharmaceutical company
- Over 25 years of web development and product management experience contributing to industry specific website awards.
- Effectively manage entire development lifecycle of team-oriented projects in global environment for over 8 years.

WORK EXPERIENCE

IQVIA

(02 January 2014 - Present)

Associate Director, Product Manager

Product and system management of multiple products including ICSR safety compliance and triaging of ICSR submissions for multiple top 50 global based pharmaceutical companies.

- Product and configuration Subject Matter Expert (SME)
- Overseeing product engineering team throughout the entire SDLC process for new enhancements, configuration, and support tasks
- Develop plan for future releases of the product for existing and future clients
- https://www.iqvia.com

Benchmark ITS, LLC

(02 March 2011 - Present)

Director of Software Development and DevOps

Responsible for managing the development and technical efforts for the Adult Education and HSE Transcript Management cloud-based Software as a Service (SaaS) applications.

- Designed implementation process of moving application to Azure hosted solution from locally clouded hosted solution.
- Implementation of Azure Pipelines for Continuous
 Integration/Continuous Deployment to multiple regional environments
- Provide Subject Matter Expertise (SME) for Federal Reporting requirements based on OCTAE recommendations and NRS Reporting Guidelines
- https://www.benchmarkits.com

EDUCATION

University of Phoenix

(01 March 2008 - 31 March 2010)

Master's Degree, Information Systems

3.5

University of Phoenix

Bachelor's Degree, Business/e-Business

(01 March 2003 - 31 March 2007) 3.2

Business Degree focused on internet based businesses management.

AWARDS

Best Video Game Related Website (The Escapist)

2009 Webby Award

Best Video Game Related Website (The Escapist)

2008 Webby Award

Best Video Game Related Website (The Escapist)

2008 People's Voice Award

Best Interactive Promotional Game (Heroes Mini)

Riding

2007 MI6 Awards

INTERESTS

Diving	Traveling
Reading	Horseback

ADDITIONAL WORK EXPERIENCE

Themis Media

(02 April 2006 - 01 March 2011)

Senior Web Developer

Responsible for development of custom content management system for high-traffic online gaming news site and special marketing projects for clients.

- Technical design documentation based on design specifications.
- Design and implement internal user administration tools and external user web pages.
- Design, Implement, and maintain a full tournament bracket systems with administrative tools
- Design and Development of marketing mini-game sites based on design documentation and often mimic functionality of full game title.
- Analyzed and developed the development lifecycle (SDLC) for projects.

Transcore

(02 March 2000 - 02 April 2006)

Product Development Engineer III

Development and maintenance of custom freight matching software originally developed as a FoxPro application and later transitioned into a ColdFusion web application and finally into a ASP.NET web application.

- Maintain FoxPro application which handled queries and FAX delivery options.
- Design and Development of ColdFusion web interface for FoxPro application with a small team.
- Work remotely with a large team to transition ColdFusion/FoxPro application to an object oriented (OO) ASP.NET web application.
- Create and implement ASP.NET Web User Controls for accessing and displaying trucker driving maps using ProMiles Mapping API and data.

VOLUNTEER EXPERIENCE

Silk Hope Ruritan Club

(01 June 2010 - 31 March 2014)

Member, Webmaster

Built and maintained website. Handled layout and design of annual program guide including articles and advertisement placement.

https://silkhopenc.org/

REFERENCES

Johnathan Howell

Jason Smith

Professional

Professional

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